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|-------------|--|
| 1 | Contents |
| 2-3 | TOT-2025: Energy efficiency, sustainable development and citizen participation |
| 4 | Educational trip to Lithuania as part of the ENABLE project |
| 5 | ENABLE project partners took an active part in EuroFest 2025 |
| 6 | Republican conference in Almaty Conference on "Housing Sector Development: EU and Civil Society Contribution to Kazakhstan's Well-being" |
| 7 | Synergy between Almaty and Petropavlovsk in managing the housing stock |
| 8 | Young professionals and sustainable development: Kazakhstan's energy-efficient future |
| 9-10 | Synergy with other international and national initiatives |
| 11 | Kazakhstan's housing reform project: institutionalisation of ENABLE approaches |
| 15 | Modernisation of the housing stock. International dialogue in Petropavlovsk |
| 17 | Announcement of a competition within the framework of the ENABLE project |
| 18 | Project objectives, tasks and partners |

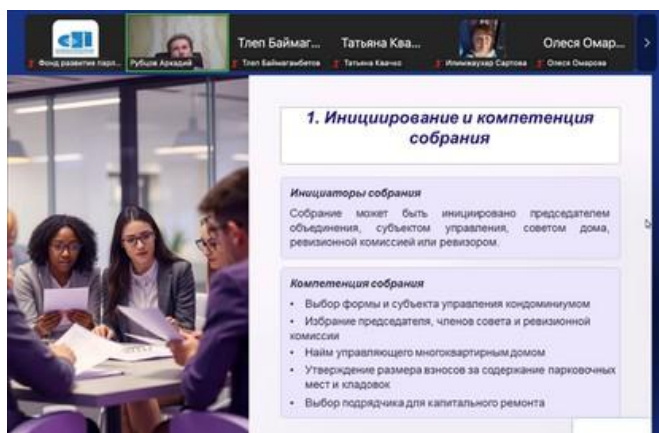


TOT-2025: Energy efficiency, sustainable development and citizen participation



In 2025, as part of the **ENABLE** project, with financial support from the European Union, an online **ToT (Training of Trainers)** training programme was implemented as part of the ENABLE project. The programme was aimed at developing professional and civic competencies in the field of management and energy-efficient modernisation of multi-apartment residential buildings (MFHs), as well as at increasing the potential of civil society organisations (CSOs).

As in the previous year, the webinars were organised by project partners from Astana – the Kazakhstan Parliamentary Development Fund (KPDF). They also acted as speakers and presented topics related to law-making and CSO participation in the legislative process.



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TOT 2025 WEBINAR, SCREENSHOT

Partners from Almaty and Petropavlovsk oversaw topics on recent changes in housing legislation and other issues relevant to the work of NGOs, such as:

- "Involving residents in the People's Participation Budget programme";
- "Visualisation and clear presentation of NGO's work using modern methods".

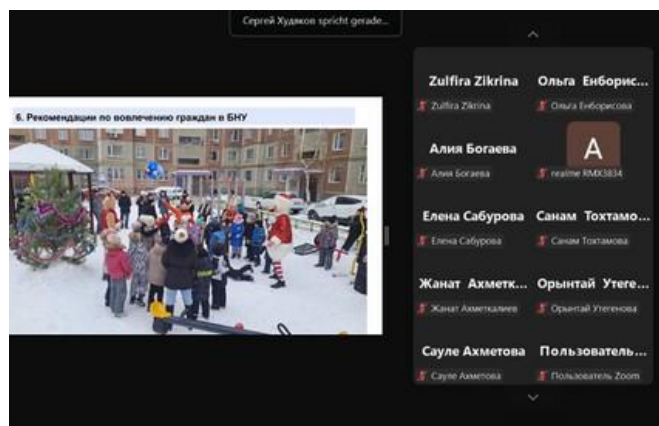
Partners from Berlin were responsible for the topic of improving the energy efficiency of the MFHs, attracting experts from Germany, the Baltic states and Kazakhstan.

As part of the programme, 25 webinars were held in 2025, covering 250 participants from different regions of Kazakhstan.

Forty participants successfully passed the tests and received project certificates.

Based on the ToT materials, the project partners organised four additional seminars, which were attended by another 125 representatives of CSOs and housing and utilities specialists.

The materials for the 2024–2025 ToT programme are available at: <https://enablepro.kz/material-obrazovatelnoj-programmy-proekta-tot-training-of-trainers-2025/>



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TOT 2025 WEBINAR, SCREENSHOT



Online training programme – Training of Trainers (ToT)

Вебинар 24 - Microsoft PowerPoint

Образовательная программа «Повышение потенциала организаций гражданского общества (ОГО)», ToT II (Training of Trainers) | Вебинар 24

Государственный контроль в сфере ЖКХ по новому законодательству

Аркадий Рубцов, Ассоциация КСК города Алматы
контакт: oulksk1@yandex.ru
www.enablepro.kz – сайт проекта ENABLE

13.06.2025

Аркадий Рубцов
Александр Киль

© ASSOCIATION OF KSK ALMATY
TOT 2025 WEBINAR. SCREENSHOT

Feedback from participants:

"The 40 academic hours flew by. But the main thing is how much we learned. Many thanks to the organisers and speakers for the opportunity to learn from the experience of colleagues and partners in the challenging work of housing and communal services."

— Sanam Tokhtamova, PKSK Veteran, Almaty

"Many thanks to all the webinar organisers. It was very informative, with so much information, and everything was explained in an accessible way."

— Lyudmila Kozheldakova, PKSK Bulak, Ekibastuz

"I would particularly like to mention the international case studies and practices presented by specialists from Lithuania, Germany and Estonia. They broadened my professional horizons and allowed me to look at familiar processes from a new angle. It was a valuable opportunity to learn about a variety of approaches to management, digitalisation and development."

— Dilyaram Amitakhonova, La Verde Property Management LLP

"The webinars helped me to systematise my knowledge in the field of apartment building management and better understand modern energy efficiency requirements. Special thanks to the speakers for the real-life examples."

— Temirlan Zhumagaliyev, HOA (OSI), Shymkent

The TOT-2025 programme has contributed to the development of civil society's capacity and the promotion of sustainable and energy-efficient practices in cities across Kazakhstan.



Educational trip to Lithuania as part of the ENABLE project



© ALMATY CITY COUNCIL
ASSOCIATION PARTICIPANTS OF
THE STUDY TOUR TO LITHUANIA

The educational trip to Lithuania as part of the ENABLE project was part of a training programme aimed at improving the skills of specialists in the field of energy-efficient modernisation of apartment buildings. Participants learned how energy modernisation of multi-apartment housing stock is organised at the municipal level — from strategic planning to quality control of completed work. This experience shows that successful modernisation is not only about solving technical issues, but also about professional training of specialists and the organisation of effective project management.

ПРИОРИТЕТЫ в области архитектуры и качества

- КАЧЕСТВО СТРОИТЕЛЬНЫХ РАБОТ
- КАЧЕСТВО ПРОЕКТИРОВАНИЯ
- ВНЕДРЕНИЕ НОВЫХ ТЕХНОЛОГИЙ
- СЕРИЙНАЯ РЕНОВАЦИЯ



Lithuania's approach can be adapted in Kazakhstan to extend the service life of multi-family housing, reduce utility costs, increase living comfort and improve the quality of the urban environment.

Article about the trip:

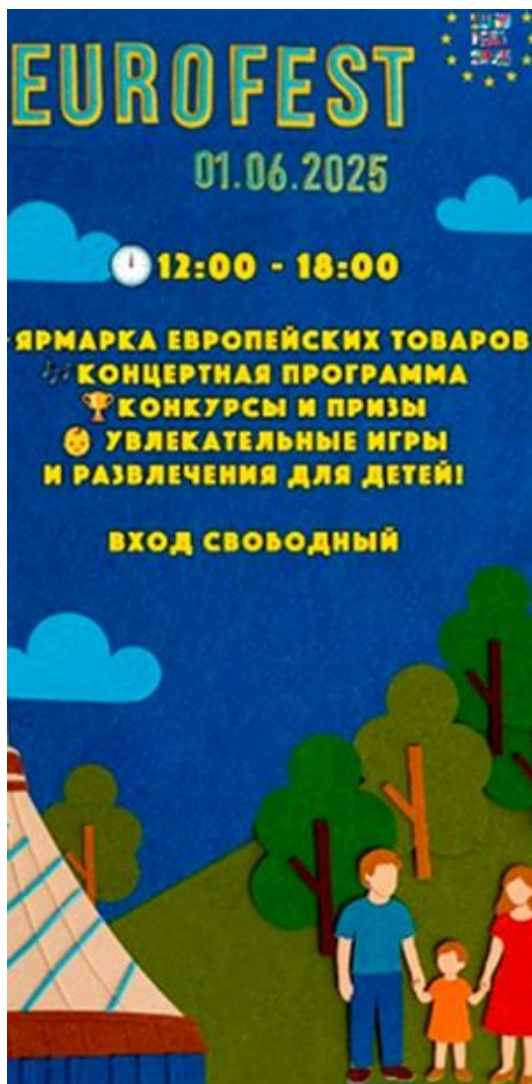
<https://enablepro.kz/obrazovatel'naya-poezdka-v-litvu-uspeshnoe-vnedrenie-energoberegayushhej-modernizaczii-mzhd-na-gorodskom-urovne/>

Presentation material:

<https://enablepro.kz/biblioteka/prezentaczii-po-obrazovatel'noj-poezdke-v-litvu-study-tour-to-lithuania-uspeshnoe-vnedrenie-energoberegayushhej-modernizaczii-mzhd-na-gorodskom-urovne/>



ENABLE at EuroFest 2025: energy efficiency, education and the urban environment



On 1 June 2025, Astana hosted Eurofest 2025, bringing together European Union embassies, international organisations and EU-supported projects. The festival became an open platform for dialogue between EU countries and Kazakhstan, combining cultural initiatives, expert discussions and activities for children and young people.

As part of the festival, the Kazakhstan Parliamentary Development Fund (KPDF) held a series of events within the framework of the ENABLE project – "Civil Society for a Sustainable and Energy-Efficient City" with the support of project partners from Almaty and Petropavlovsk, aimed at raising public awareness and involving various target groups.

One of the key events was the children's drawing competition 'House of the Future', during which children presented their vision of modern housing — energy-efficient, environmentally friendly, safe and affordable. The event helped to develop a basic understanding among children of the principles of sustainable development and the role of communities in creating a comfortable urban environment.

At the same time, a master class on handicrafts was held as part of the Teens Social Project, where teenagers created decorative items as symbols of comfort, care and social involvement. The activity was aimed at developing practical skills, creativity and teamwork.

An important part of the programme was expert presentations on changes in housing relations, issues of state control and energy-efficient modernisation of apartment buildings.

Discussions highlighted the importance of interaction between authorities, residents and civil society organisations in promoting sustainable housing policies.

The Eurofest 2025 events within the ENABLE project contributed to raising public awareness, developing a culture of participation and promoting sustainable and energy-efficient solutions in the housing sector.



© KPDF ASTANA
PARTICIPANTS IN THE EUROFEST 2025 EVENT



Amendments to the Housing Relations Act and the ENABLE project: professional dialogue in Almaty



© ALMATY KSK ASSOCIATION
CONFERENCE PARTICIPANTS

On 5 September 2025, a national conference dedicated to the entry into force of amendments to the Law of the Republic of Kazakhstan "On Housing Relations" and the implementation of the international ENABLE project was held in Almaty, organised by the Almaty KSK Association.

The event brought together heads of HOAs (OSI, KSK), management companies and housing and communal services experts from all regions of the country, becoming a key professional platform for discussing future changes in housing management. The event was held in a hybrid format (offline/online).

It was attended by more than 150 heads of facilities and management entities, representatives of associations, billing companies, developers, as well as housing inspection employees from various cities across the country — Aktau, Atyrau, Uralsk, Shymkent, Karaganda, Astana, Kostanay, Konaev, Kyzylorda, Pavlodar, Ust-Kamenogorsk and others.

Participants received explanations of the new legal provisions directly from the developers of the amendments and discussed issues of financial transparency, certification of managers, tax changes and modern digital tools for managing multi-family housing. The practical part was reinforced by presentations from banking, legal and IT experts, as well as discussions on the role of owners and the need to improve the qualifications of managers.

A separate section was devoted to the ENABLE project, which promotes energy efficiency and professional training in the field of apartment building management. Participants learned about European modernisation practices, and many of them had previously taken part in TOT-2025 and had certificates of completion.

The conference was an important step towards forming a professional community of managers and strengthening dialogue between the state, business and industry practitioners. It showed that sustainable development and improving the quality of apartment building management is only possible through the exchange of experience, training and the implementation of modern solutions.



© ALMATY KSK ASSOCIATION
CONFERENCE PARTICIPANTS



Synergy between Almaty and Petropavlovsk in housing management



© ALMATY HOUSING ASSOCIATION
PARTICIPANTS IN THE PETROPAVLOVSK-ALMATY ROUND TABLE

On 9 October 2025, a round table for managers of management and service companies was held in Almaty, organised with the support of the ENABLE project. The event demonstrated the synergy between the two cities, Almaty and Petropavlovsk, creating a platform for the joint exchange of experience, best practices and solutions to current industry challenges.

Participants discussed the challenges of managing the housing stock in the context of rising tariffs, mechanisms for improving energy efficiency, and the impact of new amendments to housing legislation. Of particular interest was the report by Sergey Khudyakov, Chairman of the Petropavlovsk Regional KSK Association, who presented an analysis of actual heat consumption in multi-apartment residential buildings in the city of Petropavlovsk in order to determine the energy saving potential of existing buildings. He emphasised the need for a systematic approach to energy saving. Arkady Rubtsov added to the discussion with an analysis of legislative changes and their significance for HOAs (OSI, KSK) and management companies.

The round table was part of the joint training and practical activities of the ENABLE project, aimed at strengthening the professional community and developing the competencies of managers. The interaction of specialists from two cities allows for the formation of uniform standards for the management of apartment buildings, combining regional expertise and creating tangible synergy in solving industry challenges.



Young professionals and sustainable development: Kazakhstan's energy-efficient future



© ALMATY KSK ASSOCIATION
EVENT AT KAZGASA, ALMATY

On 6 October 2025, the Kazakh Academy of Architecture and Construction (KazGASA) hosted a conference entitled 'Energy-efficient future of Kazakhstan: modernisation of buildings for sustainable development', organised by the Almaty Association of Construction Companies and the management of KazGASA.

Opening the event, the coordinator of the KazGASA Practice and Career Centre, T. Zh. Azimbaev, noted that issues of energy efficiency and modernisation of the housing stock today go beyond the narrow professional agenda and are becoming part of the responsibility of future architects, engineers and managers. It is in the educational environment that an understanding of what sustainable development of cities and buildings should look like in the coming decades is formed.

The conference brought together students of architecture, construction and engineering, teachers and representatives of the housing and communal services sector, becoming a platform for dialogue on modern approaches to energy efficiency and housing stock renovation.

Participants learned about key trends in sustainable development, innovations in building design and renovation, and opportunities for applying energy-saving technologies in Kazakhstan. Issues of engineering modernisation, the use of renewable energy sources and the creation of low-energy buildings were of particular interest.

The event was an important part of the ENABLE project's educational programme, helping to give future specialists a practical understanding of the challenges and prospects of the industry and involving young people in the processes of sustainable transformation of the urban environment.



© ALMATY KSK ASSOCIATION
EVENT AT KAZGASA, ALMATY
SPEAKER AZIMBAEV T.ZH., COORDINATOR OF THE KAZGASA PRACTICE AND CAREER CENTRE
SPEAKER RUBTSOV A.A., CHAIRMAN OF THE ALMATY KSK ASSOCIATION.



Young professionals and sustainable development: Kazakhstan's energy-efficient future



© ALMATY KSK ASSOCIATION
PARTICIPANTS IN THE EVENT AT KAZGAS IN ALMATY

Feedback from KazGASA students:

"Interesting international experience, it was useful to know the results of insulation in houses. It is interesting to know how many houses can be modernised in Kazakhstan."

"I realised that the housing stock in Kazakhstan needs to be renovated in a timely manner and how this can save costs for owners."

"The problems of the housing construction sector are interesting. What examples of energy audits are carried out at the construction stage? Examples of the implementation of energy-efficient solutions."

"Thank you for an interesting lecture, which is important for everyone. Energy efficiency is not just a theory, but a necessity. I would like to participate in master classes on these topics."

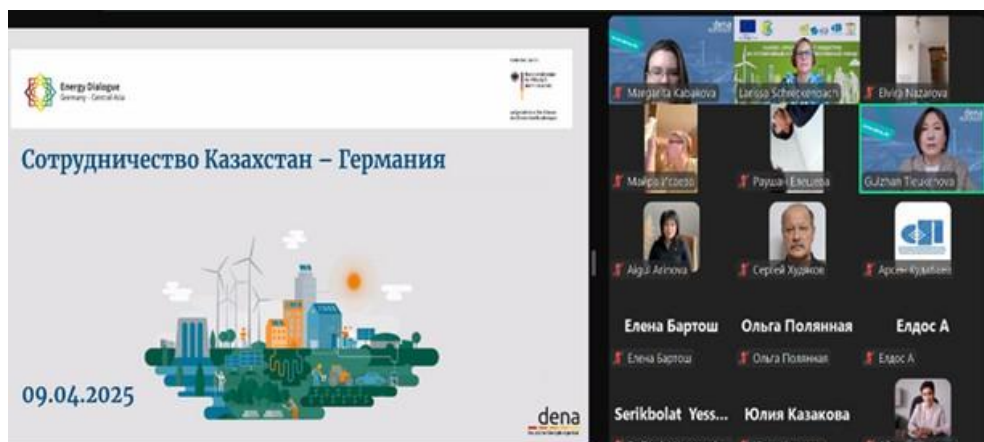
The information helped me better understand how energy-efficient solutions can extend the life of residential buildings and improve living comfort.

"The lecture gave me an understanding that energy audits are an important tool for making decisions when modernising homes."

"I liked that specific examples and figures were given. This helps to better understand the economic effect of housing modernisation."



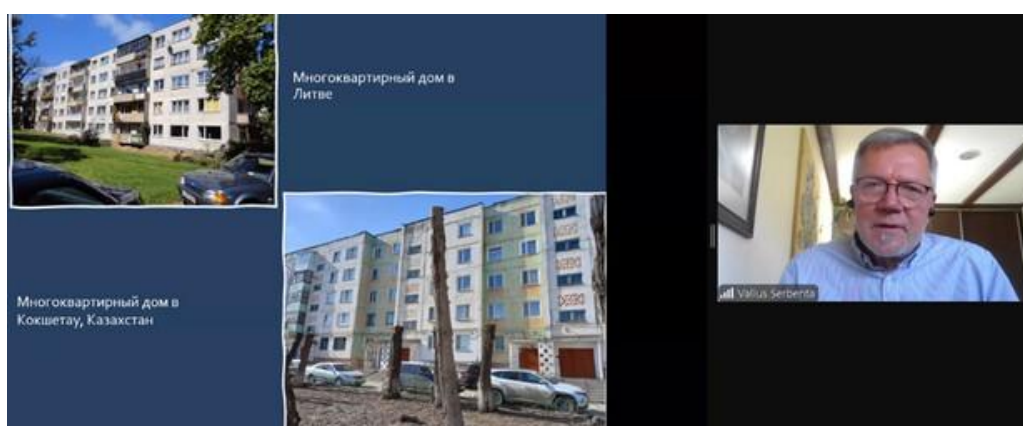
Synergy with other international and national initiatives: Roadmap



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ENERGY DIALOGUE
BETWEEN KAZAKHSTAN AND
GERMANY

The **ENABLE** project partners continued the cooperation started in 2024 with a number of international initiatives implemented in the Republic of Kazakhstan, including:

1. The Kazakhstan-Germany Energy Dialogue is an official format for cooperation between the governments of the Republic of Kazakhstan and the Federal Republic of Germany in the field of energy efficiency and renewable energy development.
2. The FELICITY II programme in the Eastern Partnership and Central Asia countries — providing advisory support to cities and municipalities on financing low-carbon energy development. The programme is funded by the German Federal Ministry for the Environment, Nature Conservation, Nuclear Safety and Consumer Protection (BMUV) as part of the International Climate Initiative (IKI).



© IWO E.V.
VALIUS SERBENTA, LITHUANIAN EXPERIENCE
IN MODERNISING MFHS

As part of the Energy Dialogue between the governments of the Republic of Kazakhstan and the Federal Republic of Germany, the German Energy Agency (dena), together with the Housing Initiative for Eastern Europe (IWO e.V.) and partners of the EU ENABLE project, developed a Roadmap for the decarbonisation of the building sector in the Republic of Kazakhstan with a focus on the housing stock. It will be published by the end of January 2026 on the project website in the "News" and "Library" / "Project Documents" sections.



Synergy with other international and national initiatives: Roadmap



© IWO E.V., ROADMAP OPTIONS

During the round table held on 6 November 2024 in Astana, active cities interested in improving housing modernisation programmes were invited to develop a roadmap for the practical implementation of energy-saving measures in urban programmes. The initiative was presented by experts from dena and IWO.

The development of the Roadmap in 2025 was accompanied by a series of training events, including five webinars and two face-to-face seminars. The events drew on international experience to examine practical steps and possible tools for improving the energy efficiency of multi-apartment residential buildings.

The training events were attended by representatives of city administrations, Maslikhats, as well as the civil and expert communities of the cities of Astana, Almaty, Petropavlovsk, Aktobe and Uralsk.

The report was sent by the German Energy Agency (dena) to the Committee for Construction and Housing and Utilities of the Ministry of Industry and Construction of the Republic of Kazakhstan for further distribution among the country's cities.



Synergy with other international and national initiatives: Pilot project in Kokshetau

As part of the GIZ FELICITY II programme in Kokshetau, design and cost estimate documentation was developed for the comprehensive energy-efficient modernisation of one multi-apartment residential building. The project demonstrated a shift from selective repairs to a systematic approach that includes reducing energy consumption, increasing comfort and extending the service life of the building.

An important task of the project was to establish a sustainable model of interaction between residents, management companies and local authorities, as well as to identify key barriers to the implementation of energy-efficient solutions. IWO worked with residents and involved them in the modernisation preparation process.

The experience gained was presented at ENABLE project events and used to summarise practical lessons and limitations relevant to scaling up energy-efficient modernisation of multi-apartment residential buildings in Kazakhstan.

For more information about the project and documents accompanying the work with residents, see:

<https://enablepro.kz/zhilishhnyj-fond-kazahstana-nuzhdaetsya-v-kompleksnoj-energeticheskoj-modernizaczi/>



Предложение по энергетической модернизации МЖД

м-н Юбилейный, 42
г. Кокшетау, Республика Казахстан

© PHOTOS FROM GIZ

Synergy with other international and national initiatives: Strengthening local representative bodies as a factor in the sustainability of the ENABLE project



© PHOTO KPDF
SIGNING OF THE MEMORANDUM IN ZKO

To further institutionalise the results, memoranda of cooperation were signed with the West Kazakhstan Regional Maslikhat, as well as with the Aktobe, Petropavlovsk and Kokshetau City Maslikhats.

These partnerships ensure the integration of ENABLE project approaches and recommendations into local representative governance processes, including discussions on development programmes, budget decisions and citizen participation mechanisms.

In 2025, KPDF President Zauresh Batalova visited the city of Aktobe and familiarised herself with housing modernisation projects implemented within the framework of the participatory budget, which allowed her to discuss with deputies the practical role of Maslikhats in ensuring the transparency and sustainability of local decisions.

In 2024–2025, the Kazakhstan Parliamentary Development Fund (KPDF) developed systematic cooperation with local representative bodies – Maslikhats – as key institutional partners of the ENABLE project in the field of local self-government, housing and communal services, and the realisation of the right to adequate housing.

Over the past period, the KPDF, with the support of the OSCE (Organisation for Security and Co-operation in Europe) programme office in Astana, has held a series of training events for members of the Maslikhats and their staff, with the participation of representatives from all regions of Kazakhstan. The training was aimed at developing competencies in the field of local self-government, increasing the transparency of budgetary processes, housing and communal services issues, and a human rights-based approach to housing policy. This made it possible to strengthen the institutional capacity of the Maslikhats and create conditions for the independent application and dissemination of the knowledge gained without constant external support.



© PHOTO KPDF, PRACTICAL TRAINING IN PETROPAVLOVSK



Kazakhstan's housing reform project: institutionalisation of ENABLE approaches



© PHOTO KPDF, EVENT IN THE MAJILIS OF THE REPUBLIC OF KAZAKHSTAN

The Kazakhstan Parliamentary Development Fund (KPDF) continues its systematic work on the development and expert support of the draft new Housing Code of the Republic of Kazakhstan. This activity reinforces the long-term impact of the ENABLE project – "Civil Society for a Sustainable and Energy-Efficient City".

The ENABLE project aims to promote sustainable urban development, energy-efficient solutions in the housing sector and the improvement of housing policy through the involvement of civil society and interaction with the authorities. The work of the KPDF contributes to the institutionalisation of these approaches, ensuring their consolidation at the level of national legislation and the transition to sustainable state mechanisms.

In preparing the Housing Code, the KPDF takes into account international standards and key principles in the field of housing policy, forming a legal basis for sustainable development and modernisation of the housing sector.

Through expert discussions and the broad involvement of Parliament, government agencies, the expert community and civil society, the KPDF promotes inclusive and high-quality law-making that ensures the sustainability of the reforms being implemented.

Thus, the development of the new Housing Code of the Republic of Kazakhstan contributes to consolidating the long-term results of the ENABLE project and transforming its approaches into sustainable and human rights-oriented housing policy at the national level.



© PHOTO FRPC, EVENT IN THE MAJILIS OF THE REPUBLIC OF KAZAKHSTAN

Modernisation of the housing stock – International dialogue in Petropavlovsk



© PETROPAVLOVSK REGIONAL KSK ASSOCIATION. ROUND TABLE.
SPEAKERS VALIUS SERBENTA, INTERNATIONAL EXPERT ON ENERGY EFFICIENCY IN BUILDINGS, VILNIUS,
LITHUANIA, CHAIRMAN OF PETROPAVLOVSK KSK ASSOCIATION. KHUDYAKOV

On 4–5 November 2025, a series of events dedicated to the modernisation of the multi-apartment residential building (MFH) took place in Petropavlovsk at the Higher College of Construction and Economics.

The events were attended by representatives of local government and regional administrations, experts in the field of housing policy, energy and sustainable development, as well as representatives of civil society organisations.

On 4 November, an exhibition was opened on the project "Prospects for large residential areas – the experience of Germany".

The German experience of modernising the housing stock was complemented by a presentation by an international expert from Lithuania, who gave a detailed overview of government policy in the field of improving the energy efficiency of buildings and apartment blocks.

On the same day, the dialogue continued at a round table discussion entitled 'Contemporary challenges for cities in Kazakhstan – modernisation of the housing stock', which discussed the current state of apartment buildings in Petropavlovsk and possible ways to renovate them.

On 4 November, a seminar was held to support the development of concepts for energy-saving modernisation programmes for multi-apartment buildings (MFHs), as well as an information event for housing cooperatives, housing associations (HOAs – KSK, OSI) and non-profit organisations involved in the management and development of the housing stock.

The events covered all key target groups involved in the modernisation processes and gave new impetus to the development of dialogue between stakeholders on how to make the modernisation of apartment buildings a reality for the city and the region.



Modernisation of the housing stock – International dialogue in Petropavlovsk

On 24 November, ENABLE project partner, Chairman of the Petropavlovsk Regional KSK Association (PKSK) and Council Member Sergey Khudyakov presented an extended analytical report at a meeting of the Public Council of the North Kazakhstan Region. He shared the results of a study on the heat consumption in apartment buildings and justified the need to resume the housing and communal services modernisation programme in the region, with a focus on energy efficiency.

Following the meeting, a proposal to create a working group to develop recommendations on the application of energy efficiency measures during the overhaul of multi-apartment residential buildings in the region was unanimously included in the Public Council's resolution. This decision was a significant achievement of the year.

The course taken towards energy conservation, sustainable development and partnership between government, business and civil society will continue next year.

For more details, visit the project website:

<https://enablepro.kz/energoberezhenie-ustojchivost-partnerstvo-mezhdunarodnyj-dialog-v-petropavlovsk/>

and in the "Publications" section: <https://enablepro.kz/publikacii/>



© PETROPAVLOVSK REGIONAL KSK ASSOCIATION
PARTICIPANTS IN THE EVENTS OF 5 NOVEMBER,
REPRESENTATIVES OF THE BOARDS OF HOAs (KSK / OSI)



The European Union's **ENABLE** project has announced a competition for civil society organisations aimed at promoting sustainable development and improving energy efficiency in the multi-family housing sector. The initiative provides financial support for projects aimed at improving housing quality, reducing energy consumption and disseminating best practices through training and information events.

The competition was announced in 2025. The evaluation of submitted applications and selection of projects is scheduled for January 2026, and the announcement of the winners is scheduled for February 2026. The established deadlines provide an opportunity for comprehensive preparation and presentation of initiatives that can contribute to the development of sustainable and effective housing management models.

Civil society organisations took part in the ENABLE initiative by submitting project proposals aimed at creating more modern, comfortable and environmentally sustainable housing, as well as improving the energy efficiency of apartment buildings.

For more information, please visit: <https://enablepro.kz/priglashenie-k-uchastiyu-v-konkurse/>. *See also additional information for 2026 in the "News" section.*

ATTENTION,

COMPETITION

NEWSLETTER No. 3 | 2025 REVIEW



Финансирование
Европейского Союза

ENABLE – Civil Society for a Sustainable and Energy-Efficient City



Main objective

Strengthening the capacity of Civil Society Organisations (CSOs) to increase their participation in decision-making to support the development of sustainable housing with a focus on energy efficiency of buildings.

Project objectives

- Improve the knowledge of Civil Society Organisations (CSOs) on sustainable housing
- Increase the capacity of Civil Society Organisations (CSOs) to educate and inform citizens to raise public awareness
- Improve co-operation between Civil Society Organisations (CSOs) and local authorities in the field of sustainable housing, in particular energy efficiency in buildings and energy efficient modernisation of multi-family houses (MFHs)

Target groups

Civil society organisations (CSOs), housing managers, housing owners' associations (HOAs / KSK) or property owners' associations (OSIs), service providers, builders, planners, architects, energy auditors, local and national authorities responsible for housing, modernisation of buildings and energy efficiency.

Implementation period

15/01/2024 - 14/07/2027

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